

FORTIFYING RESILIENCY, ACCELERATING GROWTH

2021 YUMC INVESTOR DAY

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Our Thriving Digital Ecosystem



ordering/queueing

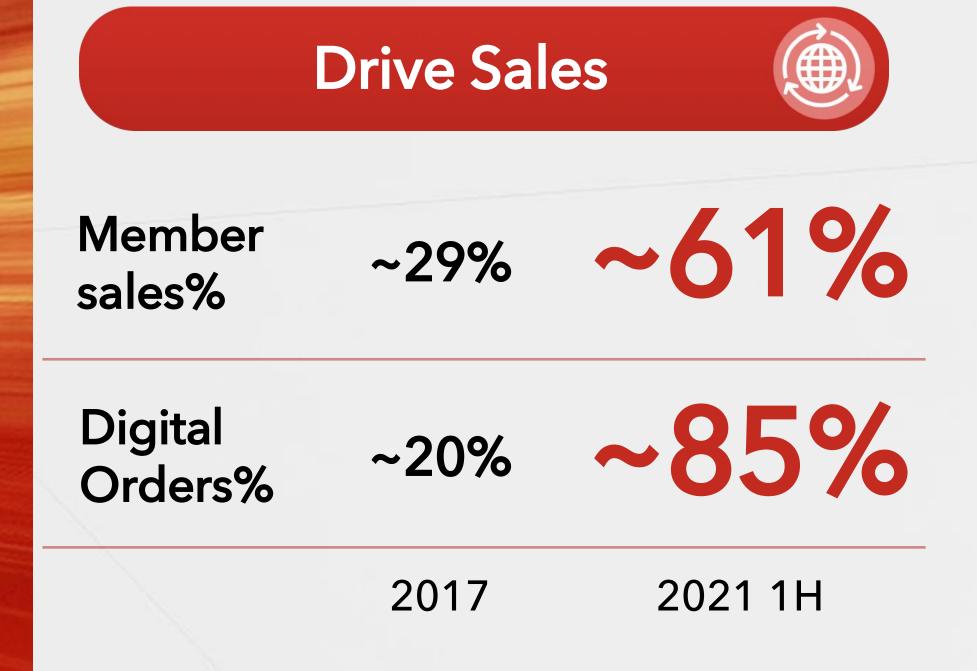
CPOS

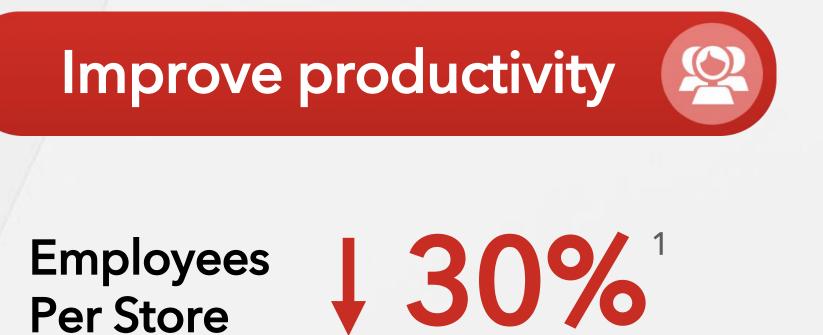
Vending Machine

Kiosk



Digitalization Unlocks Sales Potential and Improves Productivity





Back to core

Store digitalization



Digitalization Empowers People, Product and Place

Automation

Empower employees

IoT

Digitalize product management

Intelligent Store

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Uplift efficiency

Support the next 10,000 stores



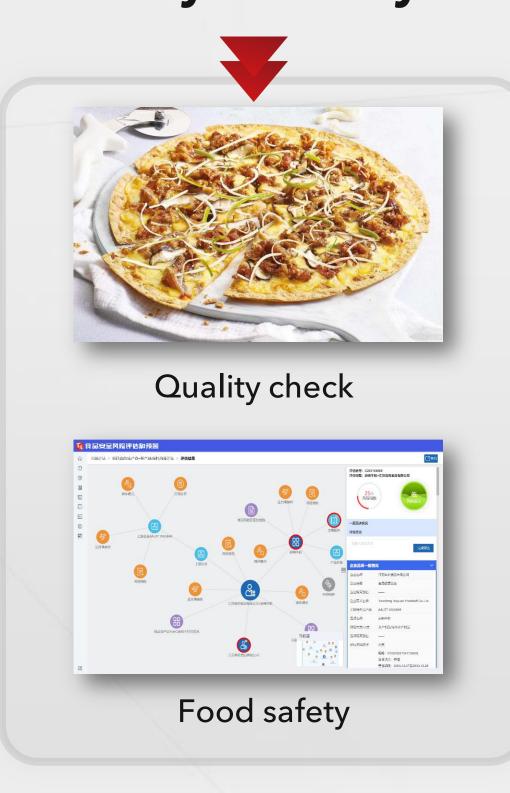
Automation

lol

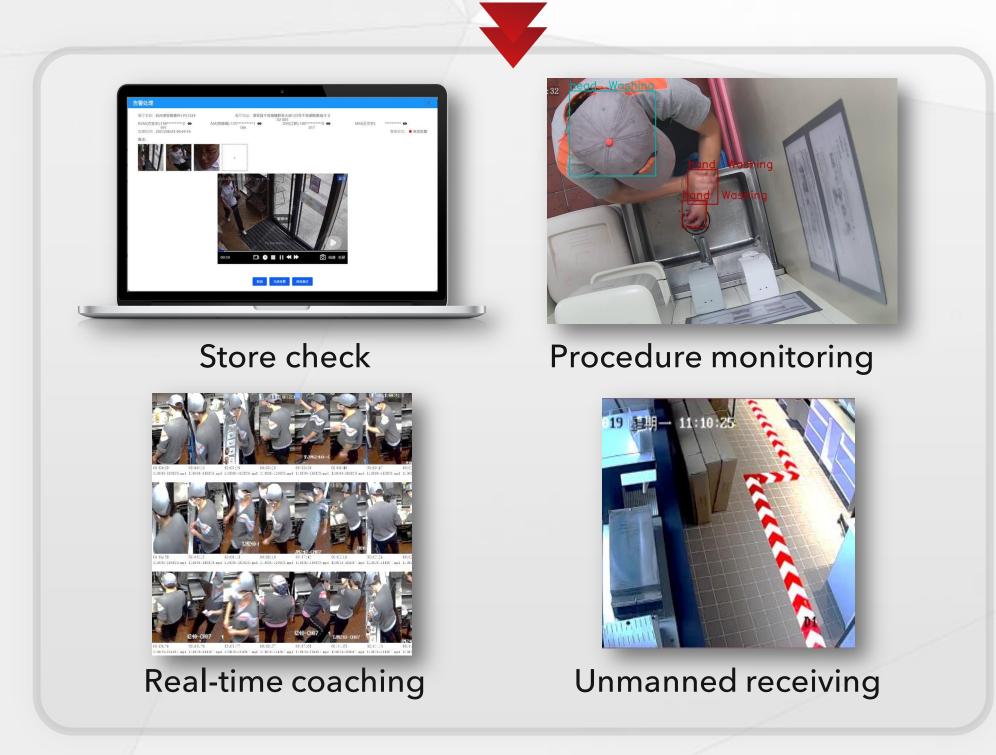
Intelligent store

All-in-one Remote System a Core Element in Store Management

Food Safety/Quality Control



Operations



Risk Management



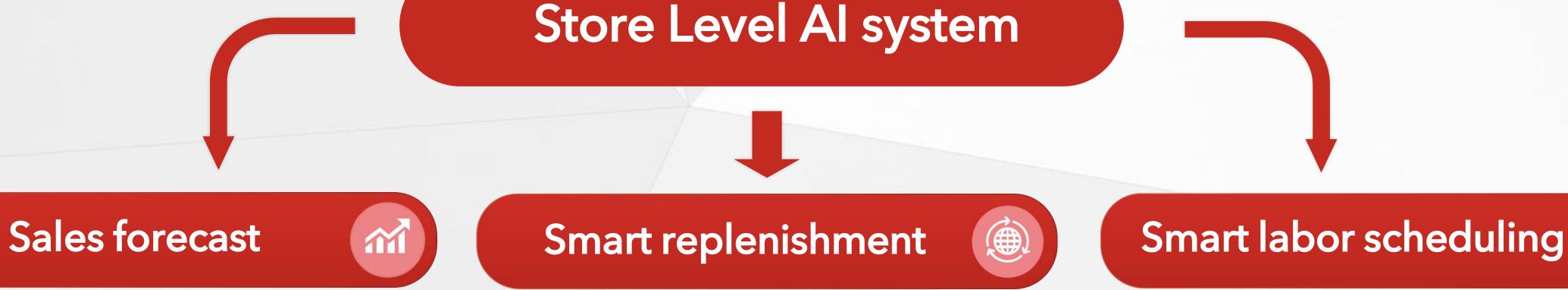


Automation

loT

Intelligent store

Al Enhances Forecasting and Labor Scheduling



10%+
Forecast accuracy improvement¹

50%
Store inventory covered²
80%
Target



- 1. Al forecast accuracy is ~60% as of June 30, 2021, compared to human forecast accuracy of ~50% before Al implementation. KFC and PH included
- 2. Measured by monetary value

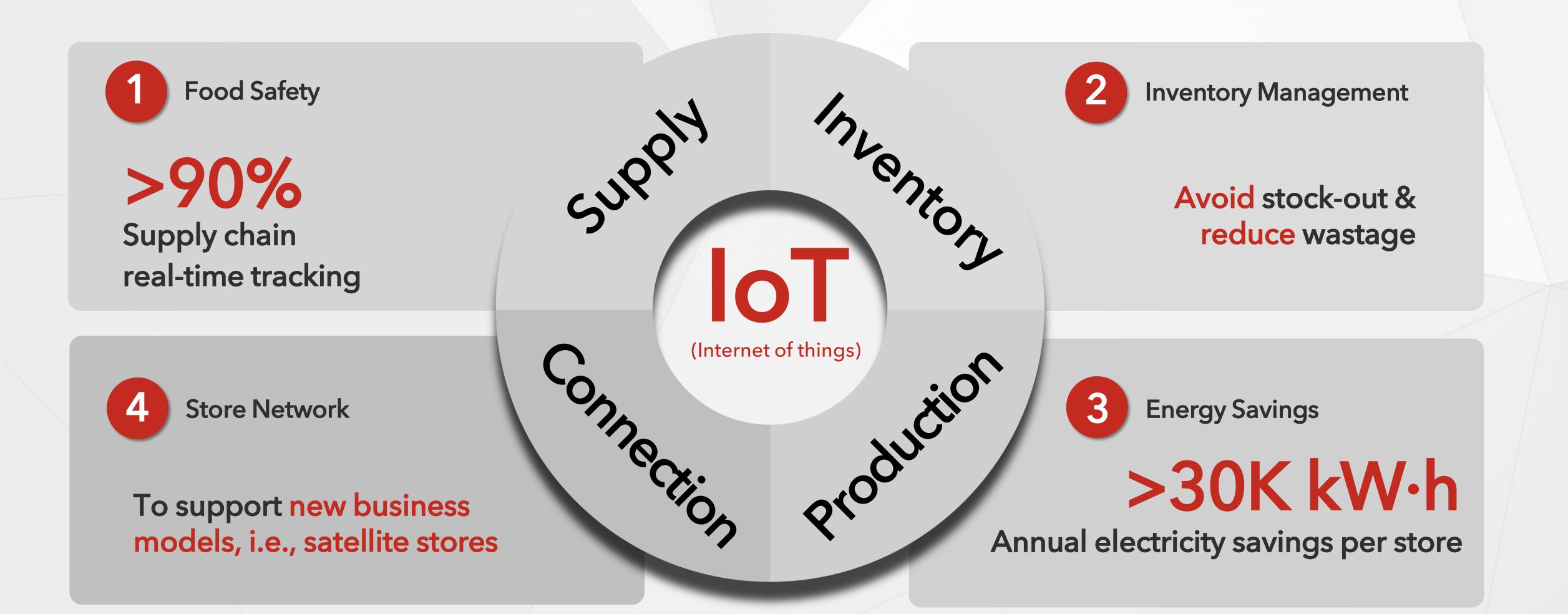


Automation

loT

Intelligent store

IoT Improves Operational Excellence





Optimize Food Preparation Pacing



loT

Intelligent store



Delivery preparation time Minutes



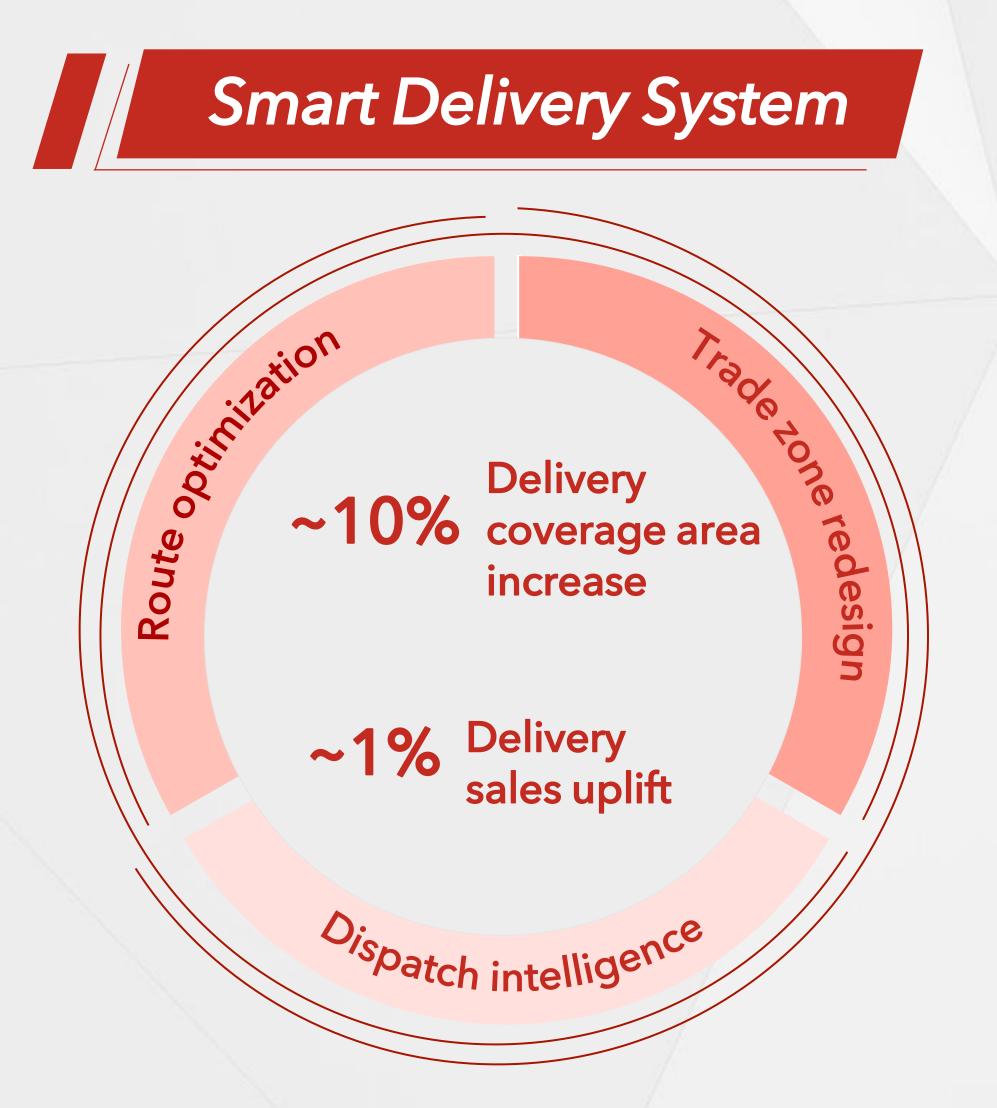


YumChina

Automation

Intelligent store

Smart Delivery Seamlessly Bridges Store to Customer



Cross-brand Delivery KFC Pizza Hut TACO BELL **ざ**東方既白 COFFii & JOY 黄記煌 LAVAZZA Rider sharing



Super Brain Aids Store-Level Decision-Making

Automation

Sales/profit analysis

O3 Production planning

05 Targeted training

loT



Al engine to aid RGM

Intelligent store

Labor scheduling

02

Inventory management

04

Administrative assistance

06

Store-level decision making



Multi-store format adaptability



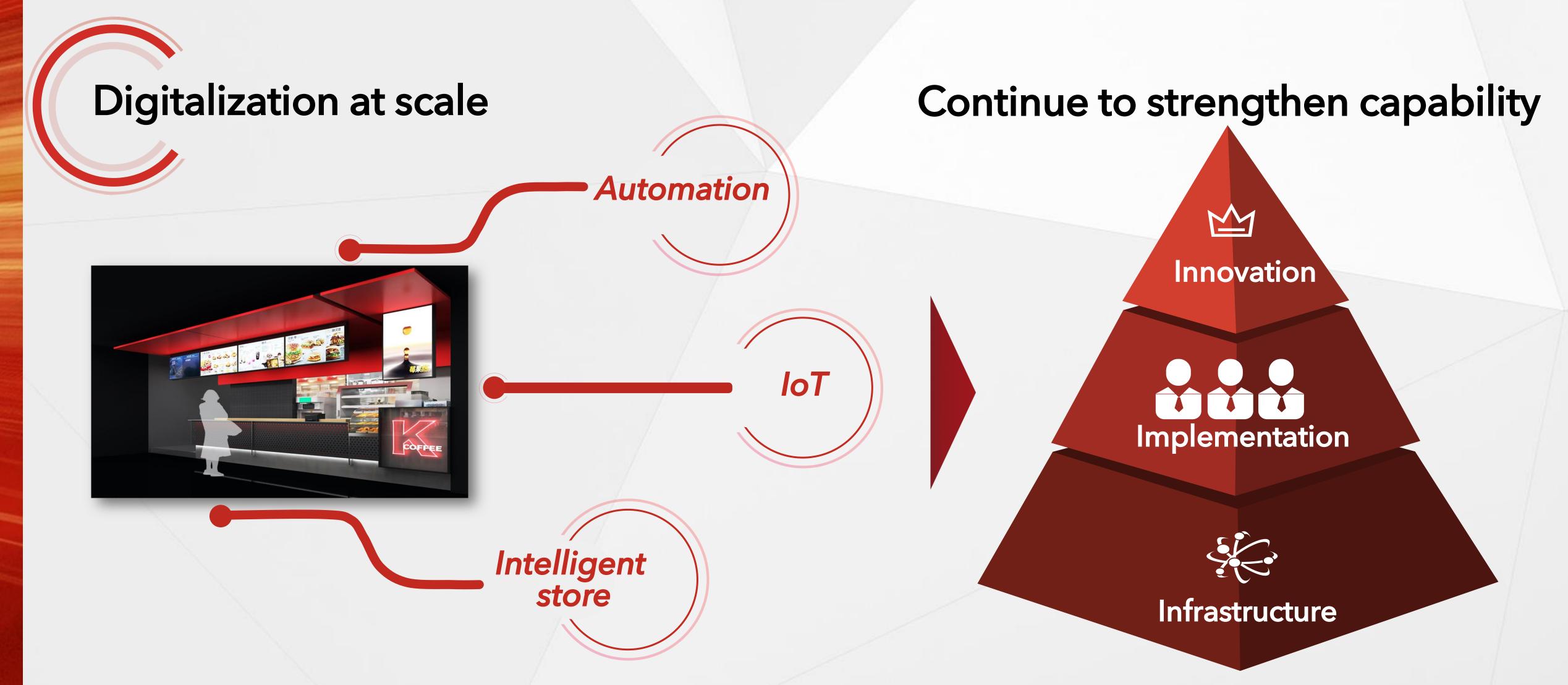
Unified experience



Peer store analysis / Operational knowhow / Market data



A Solid Digital Foundation for the Next 10,000 Stores





Forge Digital Capability to Sustain Business Growth

To unlock the potential in...

